

Increase efficiency for all relevant de-icing methods.

Optimize utilization of staff, equipment and remote de-icing areas.

Reduce delays because of de-icing by up to 75 %.

Improve operational awareness and transparency.

Optimize refueling of de-icing liquids during operations.

Adapt operations to changes in weather conditions quickly.

Reduce voice communications by up to 75 %.

Improve compliance to Service Level Agreements (SLAs).

Integrate seamlessly to existing A-CDM landscape and de-icing truck equipment.

Analyze KPIs and use historic information for claim handling and reporting.

Plan long-term and medium-term equipment, staff and infrastructure requirements.

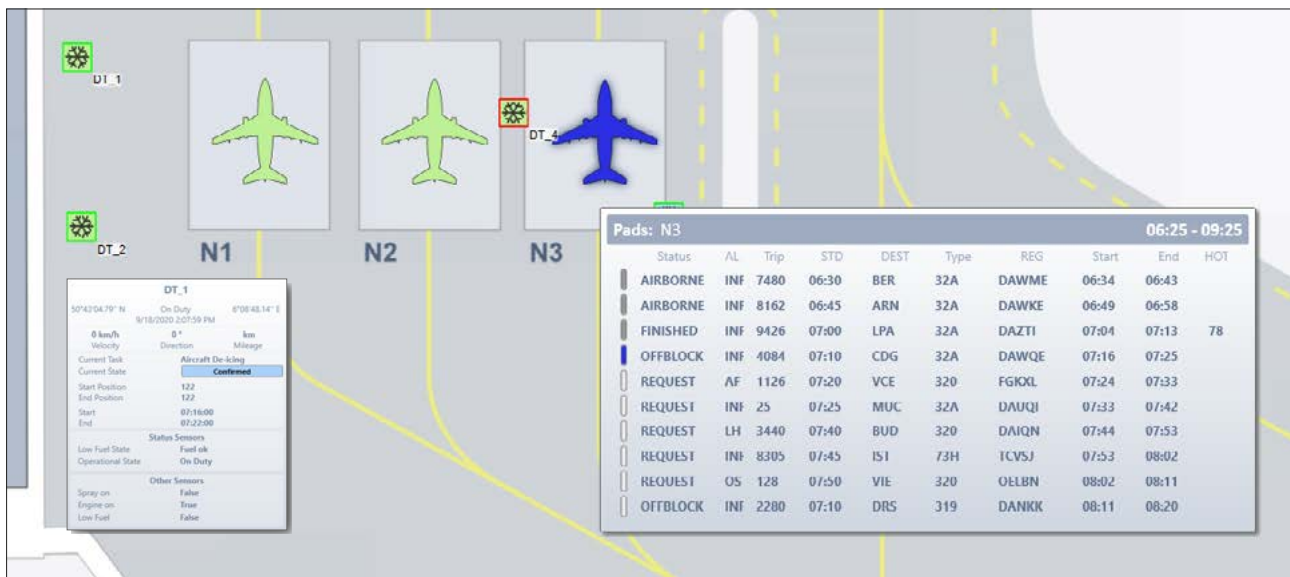
## DE-ICING SOFTWARE SOLUTION



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INFORM's de-icing software solution covers all aspects of managing de-icing operations, ranging from on-time dispatching of available staff and equipment to scheduling support tasks such as refilling liquids all the way to facilitating KPI analysis and complaint handling. The solution's tracking capability enables automatic

progress task-states without any staff interaction and to display detailed equipment information on an airport map in real-time. Even before the day of operations, the solution allows for optimized long-term and medium-term resource planning based on key planning parameters.



INFORM's de-icing software solution offers unique tools to increase staff productivity, improve equipment and infrastructure utilization, and enhance de-icing operations service quality. The solution's powerful optimizers help to resolve all kinds of critical operational situations and enable dispatchers to focus on the essentials during times where it is most important. The solution communicates directly and seamlessly

with the de-icing equipment allowing for a fully automated exchange of vital information between the allocator and the staff on the field. GroundStar can integrate with the mobile workflow of the de-icing truck provider. Alternatively, StaffCommunication can be used to distribute task information to the sprayer/driver and to send and receive task progress information.

## Contact data

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